

1. HOA approvals must be handled by customer and are owner responsibility. We can provide all necessary documents it is the responsibility of the owner to get approval.
2. Permit fees, engineering fees and architectural fees are all the home owner's responsibility.
3. We use a permit expediting agent in house that will invoice the customer separately.
4. If a permit has to be submitted and rejected for any reason and the job cannot move forward, the permit invoice must still be paid by the customer.
5. If a permit was pulled, final payment is due before the final inspection is called in.
6. Water usage and/or filtering are the home owner's responsibility. We do not credit water usage. Home owner is responsible for water that is used to complete the project.
7. Starting up and re-filling pool with water and chemicals are owner's responsibility.
8. After any pool project there may be debris left in pool. It is up to the homeowner to remove any and all debris. *We recommend all customers hire a professional cleaning service.
9. The owner MUST shut off the pool pump prior to starting work on pool.
10. When installing concrete, there is NO WARRANTY on cracks.
11. If property needs to be treated with termite pest control, it is the responsibility of the homeowner.
12. Interior Pool Plastering - exposed aggregate pool finishes - Sky Blue by Florida gem will always be used unless otherwise specified.
13. Pavers, Travertine, Pool tiles, Screen enclosures, Cement and all materials & accessories purchased by contractor are to the "Manufacturers" warranty only.
14. The materials are to remain "Property of: Creative Concrete and Pavers, Inc." until final payment is made.
15. In the event it is necessary for Creative Concrete and Pavers to bring legal action to enforce this contract, home owner agrees to pay all legal fees.
16. The company reserves the right to discontinue work on any job if the payment schedule due is not paid.
17. When the proposal is signed by both parties it becomes a contract.
18. In case of a conflict the terms of this contract prevails.
19. This contract cannot be modified except with mutual written consent from Creative Concrete and Pavers, Inc.
20. Creative Concrete and Pavers, Inc. shall not be held liable for any damages to installation or delays resulting from storms, fires, floods, hurricanes or any acts of nature.
21. We are not responsible for drainage issues or puddling unless specified in contract.
22. On any project when using there will always be inconsistency with color. There is NO GUARANTEE on an exact color match.
23. Extra charges will apply if customer changes their mind after color sample has been given to customer and approved by customer.
24. Decorative Concrete Overlay work comes with a 5 year warranty. It must be sealed by us every 3 years to keep your warranty valid.
25. No warranty on new concrete, decorative concrete overlay on top of pavers, decorative concrete overlay on top of epoxy Chattahoochee, decorative concrete overlay in a straight line pattern & recoloring of any surface unless it is sandblasted.
26. When "solvent based sealer" is applied bubbles may occur. This is a natural reaction.
27. Creative Concrete and Pavers, Inc. will only do work on the square footage listed on contract, additional square footage will be billed at a pro-rated rate per sq. ft.
28. Extra service charge for all credit cards. Unpaid balances after 7 days are subject to a service charge of 2% per month.
29. No refunds after 3 days from contract.
30. Any furniture / decorations / electronics that are in the way of where work is being performed, must be removed by the homeowner. We take no responsibility on any damages. If the homeowner would like us to move furniture / decorations / electronics to a designated area, there will be an additional charge.